**Nitish Sharma**

**Mobile**: +91 8700310715, +91 9540260545

**E-Mail**: [nitish091293sharma@gmail.com](mailto:nitish091293sharma@gmail.com)

**JOB OBJECTIVE**

To be an astute learner and a diligent performer in the organization so that I can build an innovative career using my skills and other talents

**PROFILE SUMMARY**

* A result-oriented professional with a zeal to make career in Software Design & Development and Automation
* Worked for 2 years in HCL Technologies, India as Sr. Software Engineer.
* Worked for 2 years in TELUS International, India as a Application Developer.
* Currently working as Associate in CTS, India for RPA and IPAAS development.
* Proven skill to successfully coordinate with business, team members and reach deadlines with punctuality.
* Good exposure and experience in Automation (RPA) and IPAAS with live experience of Blue Prism and UiPath, Workato, SnapLogic and Syncari.

**ORGANISATIONAL EXPERIENCE**

**Sep/21- Till Date: Cognizant Technology Solutions, Noida as Associate**

* Got recognized with Cognizant Quarter Outstanding performance award for 2023 Q2
* Worked as SME for Telstra, Australia for Single, Multi service Business (SMB)
* Got recognized with appreciations for work in Telstra
* Handling the Analysis, Design, Development, Testing and Implementation of processes through Ui Path, workato and Syncari.
* Responsible for automating the processes as per the requirement provided.
* Development, Post Production support to the BOTS for enhancements.
* Handling and client dealing on a daily basis.
* Arranging to design the RPA and IPAAS solution for the given business process requirement, with help of business/Ops teams.
* Part of Blue Prism technical interview panel (Cognizant recruit).
* Experience work with APIs in Ui Path and Workato.

**Oct/19- Sep/21: TELUS International, Noida as Application Programmer**

* Handling the Analysis, Design, Development, Testing and Implementation of processes through Blue Prism and UiPath.
* Responsible for automating the processes as per the requirement provided.
* Dealing in exception handling, design and correct usage of stages/activities; also blocking the correct use of data types, session and environment variables
* Handling and client (TELUS International, Canada) on a daily basis.
* Following the best practices recommended by Blue Prism and UiPath.
* Design the RPA solution for the given business process requirement
* Managing the development and support team, also making sure for the right productivity with results.
* Part of Blue Prism technical interview panel.

**Sep/17- Sept/19: HCL Technologies Ltd., Noida as Sr. Software Engineer**

* Handling the Analysis, Design, Development, Testing and Implementation of processes through automation tools (Blue Prism and UiPath)
* Responsible for automating the processes as per the requirement provided
* Dealing in exception handling, design and correct usage of stages/activities; also blocking the correct use of data types, session and environment variables
* Following the best practices recommended by Blue Prism and UiPath
* Arranging to design the RPA solution for the given business process requirement
* Managing the development and support team, also making sure for the right productivity with results

**Key Skills**

Knowledge of:-

* UI Path
* Workato
* Blue Prism

**Certifications**

* Workato Pro 3
* Blue Prism Certified Developer (2018).
* Ui Path advance RPA Professional Certified Developer (2018)
* Automation Anywhere Certified Developer (2018)

**SUMMER INTERNSHIPS**

**Jan’17 – May’17: Seed Management Services Pvt Ltd., Pune**

**Project Title: Windows Form Application (AMCMS), Website Development**

Objective: To understand the requirements and develop a Windows and Web Application for the client SANN

Description: The Client deals with Fire, Security, Access and Automation products. The Website was created to display the details and functioning of the company

**Projects**

* **Name- Deutsche Bank – CIB CASH OPS**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Citrix, and Windows Application.

Client Process Name Team Size Role Duration

Deutsche Bank CIB Cash Ops (Sammelimit) 10 Developer 01/18 – 03/18

Deutsche Bank CIB Cash Ops (Kontostand) 10 Developer 04/18 – 06/18

* **Name -Westrac**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, VPN, and Windows Application (Mainframe).

Client Process Name Team Size Role Duration

Westrac Thiess Bespoke 8 Developer 08/18 –10/18

Westrac Work Order Open 8 Developer 10/18 –12/18

* **Name –Invesco Mutual Fund**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, VPN, and Windows Application.

Client Process Name Team Size Role Duration

Invesco IVZ HenlyeP2 Report Generation 8 Developer 12/18 –01/19

Invesco Cash Flow Statement 8 Developer 01/19 –02/19

Invesco Chart Data 8 Developer 02/19–03/19

* **Name –CFO**

**UI Path (Robotics Process Automation)**

**Tools and Environment:** UI Path, VPN, and Windows Application, Website.

Client Process Name Team Size Role Duration

CFO AP Posting 6 Developer 03/19 –05/19

CFO Travel Invoices 6 Developer 05/19 –06/19

CFO PF (Finance) 6 Developer 06/19 –09/19

* **Name –Antlia**

**Ui Path (Robotics Process Automation)**

**Tools and Environment:** Ui Path, and SAP, Website.

Client Process Name Team Size Role Duration

Telus Antlia 6 Developer 10/19–12/19

* **Name –NHP Prequal**

**Ui Path (Robotics Process Automation)**

**Tools and Environment:** Ui Path, Salesforce, Outlook, Excel, Google Sheet, GS Web API

Client Process Name Team Size Role Duration

Telus NHP 1 Developer 01/20 -06/20

* **Name –IEX Notification**

**Ui Path (Robotics Process Automation)**

**Tools and Environment:** Ui Path, Nice, Outlook

Client Process Name Team Size Role Duration

Telus IEX 1 Developer 06/20-07/20

* **Name –Dish Portability**

**Ui Path (Robotics Process Automation)**

**Tools and Environment:** Uipath, ServiceNow, VPN, Outlook

Client Process Name Team Size Role Duration

Telus Dish Portablity 1 Developer 08/20 -08/20

* **Name –MOB Renewal Case Creation**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Salesforce, CASA (Web App), Outlook

Client Process Name Team Size Role Duration

Telus MOB Renewal Case Creation 1 Developer 09/20 -12/20

* **Name –FFH Billing**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Putty, Amdocs, Outlook,Excel

Client Process Name Team Size Role Duration

Telus FFH Billing 2 Developer 12/20 -01/21

* **Name – DHT Calgary**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Click, Outlook,Excel

Client Process Name Team Size Role Duration

Telus DHT Calary 1 Developer 02/21 -06/21

* **Name – EPP MSS Case Update**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Salesforce, Outlook,Excel, C# Scripts

Client Process Name Team Size Role Duration

Telus DHT Calary 1 Developer 06/21 - 08/21

* **Name – Collection suppression**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Outlook,Excel,oracle database

Client Process Name Team Size Role Duration

Telus Collection Suppression 1 Developer 08/21-09/21

* **Name –SMB Order Cancellation**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Outlook, Excel, oracle database, WAS, Maxim, Flexcab, MICA

Client Process Name Team Size Role Duration

Telstra Order Cancellations 1 Post Prod Support 09/21 -11/21

* **Name – SMB MODIFICATIONS**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Ui Path, Outlook, Excel, oracle database, Maxim, WAS, Flexcab

Client Process Name Team Size Role Duration

Telstra Add New Line 1 Developer 10/21-11/21

Telstra Change Number and Number Swap 1 Developer 10/21-10/21

Telstra Speed and Plan change 1 Developer 11/21-01/22

Telstra Queue Loader 1 Developer 10/21-10/21

* **Name –SMB Order Submission**

**Blue Prism (Robotics Process Automation)**

**Tools and Environment:** Blue Prism, Outlook, Excel, oracle database, WAS, Maxim, START

Client Process Name Team Size Role Duration

Telstra Order Submission 1 Developer 01/22 -3/22

* **Name –SMB Order Build**

**Ui Path (Robotics Process Automation)**

**Tools and Environment:** Ui Path, Outlook, Excel, oracle database, WAS, Maxim, START, MICA, Flexcab

Client Process Name Team Size Role Duration

Telstra Initial Build 2A 1 Developer 3/22-5/22

Telstra Moli Customization 1 Developer 4/22-6/22

\*\*Post the development till 23rd September 2022, involved n Post production stabilization, enhancement and maintenance of all SMB BOTs.

* **Name – HR Onboarding**

**Workato (IPAAS)**

**Tools and Environment:** Workato, ServiceNow, Slack, Workbot, Docusign, Workable, JIRA, Outlook, Salesforce

Client Process Name Team Size Role Duration

Fuel 50 HR Onboarding 1 Developer 10/22 -12/22

* **Name – Inbound User Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (RaaS, SFTP and Web Services)

Client Process Name Team Size Role Duration

Fuel 50 Initial load of Users data from Workday 1 Developer 1/23 -3/23

Fuel 50 Initial load of Users data from SFTP 1 Developer 3/23 -4/23

Fuel 50 Initial load of Users data from WS 1 Developer 4/23 -5/23

* **Name – Inbound Delta User Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (RaaS, SFTP and Web Services)

Client Process Name Team Size Role Duration

Fuel 50 Update Users data from Workday 1 Developer 4/23 -5/23

Fuel 50 Update Users data from SFTP 1 Developer 5/23 -6/23

Fuel 50 Update Users data from WS 1 Developer 5/23 -6/23

* **Name – Inbound Skill Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (RaaS, SFTP and Web Services)

Client Process Name Team Size Role Duration

Fuel 50 Initial load of Skills data from Workday 1 Developer 5/23 -6/23

Fuel 50 Initial load of Skills data from SFTP 1 Developer 6/23 -6/23

Fuel 50 Initial load of Skills data from WS 1 Developer 6/23 -6/23

* **Name – Inbound Delta Skill Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (RaaS, SFTP and Web Services)

Client Process Name Team Size Role Duration

Fuel 50 Update Skill data from Workday 1 Developer 7/23 -7/23

Fuel 50 Update Skill data from SFTP 1 Developer 7/23 -8/23

Fuel 50 Update Skill data from WS 1 Developer 8/23 -8/23

* **Name – Inbound Talent Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (RaaS, SFTP and Web Services)

Client Process Name Team Size Role Duration

Fuel 50 Initial load of Talent data from Workday 1 Developer 8/23 -9/23

Fuel 50 Initial load of Talent data from SFTP 1 Developer 9/23 -9/23

Fuel 50 Initial load of Talent data from WS 1 Developer 9/23 -9/23

* **Name – Outbound Skills Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (RaaS, SFTP and Web Services)

Client Process Name Team Size Role Duration

Fuel 50 Initial load of Skill data to Workday 1 Developer 9/23 -9/23

Fuel 50 Initial load of Skill data to WD-SFTP 1 Developer 10/23 -10/23

Fuel 50 Initial load of Skill data to WD-WS 1 Developer 10/23 -11/23

* **Name – Outbound Feedback Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (Web Services), Workday EIB

Client Process Name Team Size Role Duration

Fuel 50 Initial load of Feedback to Workday 1 Developer 10/23 -10/23

Fuel 50 Initial load of Feedback to Workday-EIB 1 Developer 10/23 -10/23

Fuel 50 Delta load of Feedback to Workday 1 Developer 10/23 -12/23

* **Name – Outbound Goals and Actions Integration**

**Workato (IPAAS)**

**Tools and Environment:** Workato, Fuel50, Workday (Web Services), Workday EIB

Client Process Name Team Size Role Duration

Fuel 50 Initial load of Goal and Actions to Workday-RaaS 1 Developer 11/23 -12/23

Fuel 50 Initial load of Goal and Actions to Workday-EIB 1 Developer 11/23 -12/23

Fuel 50 Delta load of Goal and Actions to Workday 1 Developer 12/23 -till now

**EDUCATION**

* MCA from JIMS, Delhi, India affiliated with IP University
* BCA from Ansal Institute of Technology, Gurugram, India affiliated to IP University

**PERSONAL DETAILS**

Date of Birth: 9th December, 1993

Languages Known: English and Hindi